

**Don't answer calls from unknown numbers. Let them go to voicemail!**



- If you answer and the caller (often a recording) asks you to press a button to stop receiving calls, or asks you to say "yes" in response to a question, just hang up. Scammers often use these tricks to identify, and then target, live respondents, or to use your "yes" to apply unauthorized charges on your bill.
- If you answer and the caller asks for payment using a gift card, it's likely a scam. Legitimate organizations like law enforcement will not ask for payment with a gift card.
- If you have lost money because of a scam call, contact your local law enforcement agency for assistance.
- Do not give personal or banking information.